

PO Box 6320  
Aurora, IL 60598-0320



April 26, 2019

200 CrossKeys Office Park  
Fairport, NY 14450  
844-853-4875

Original Creditor: **Internal Revenue Service**  
Taxpayer Authentication #:  
For Account Of:  
Primary Taxpayer's SSN: XXX-XX-

Dear

Your account has been placed for collection with ConServe, a contractor for the Internal Revenue Service (IRS). Please contact ConServe to arrange for repayment of your account at our Toll Free Telephone Number: 844-853-4875.

Tax Period	Kind of Tax	Tax Assessed	Interest	Penalty	Other Fees	Total Amount Due For Tax Year	Accrual Date	Date of Last Payment
200612	1040	\$4,598.00	\$5,250.63	\$3,503.06	\$0.00	\$13,351.69	05-06-2019	

You, the taxpayer, may verify the name and address of the private collection agencies under contract with IRS on [www.irs.gov](http://www.irs.gov). ConServe is not responsible for, nor does it have any control over the content of this website.

The balance shown, which includes accrued interest and penalties, is the amount owed as of the date of this letter. Because your account requires you to pay interest and penalties on the outstanding portion of your balance, which may vary from day to day, the amount required to pay your account in full may be greater than the amount stated here. We encourage you to call prior to making a payment intended to pay your account in full.

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice that you dispute the validity of this debt or any portion thereof, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request of this office in writing within 30 days after receiving this notice this office will provide you with the name and address of the original creditor, if different from the current creditor.

In addition to the rights described above, if you notify us, either in writing or by calling, that you dispute the validity of this debt or any portion thereof we will provide instructions about how to obtain copy of the tax transcripts showing the liability. Send only correspondence to: ConServe, P.O. Box 307, Fairport, NY 14450-0307.

The Taxpayer Advocate Service (TAS) is an independent organization within the IRS that ensures every taxpayer is treated fairly and protects taxpayers' rights under the Taxpayer Bill of Rights. More information can be found in IRS [Publication 1, Your Rights as a Taxpayer](#) from [www.irs.gov](http://www.irs.gov) or by calling 800-829-3676. TAS can offer you help if your tax problem is causing a hardship, or you've tried but haven't been able to resolve your problem with the IRS or a PCA. If you qualify for TAS assistance, TAS will do everything possible to help you, and assistance is always free. More information about TAS can be found in Publication 1546, Taxpayer Advocate Service Is Here to Help, by visiting [www.taxpayeradvocate.irs.gov](http://www.taxpayeradvocate.irs.gov) or by calling TAS at any time at 877-777-4778. ConServe is not responsible for, nor does it have any control over the content of these websites.

See next page for information about making a payment to the IRS.

THIS COMMUNICATION IS FROM A DEBT COLLECTOR AND IS AN ATTEMPT TO COLLECT A DEBT.  
ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE.  
Notice: See Reverse Side for Important Information

We are required under state law to notify consumers of the following rights. This list does not contain a complete list of the rights consumers have under state and federal law.

**CALIFORNIA:** The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 A.M. or after 9 P.M. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HELP or [www.ftc.gov](http://www.ftc.gov).

**COLORADO:** FOR INFORMATION ABOUT THE COLORADO FAIR DEBT COLLECTION PRACTICES ACT, SEE [WWW.COAG.GOV/CAR](http://WWW.COAG.GOV/CAR). Our Registered Trade name in the state of Colorado is ConServe, NY. Our in-state office address and telephone number is 1597 Cole Boulevard, Ste. 150, Lakewood, CO 80401; (303) 302-7101.

A CONSUMER HAS THE RIGHT TO REQUEST IN WRITING THAT A DEBT COLLECTOR OR COLLECTION AGENCY CEASE FURTHER COMMUNICATION WITH THE CONSUMER. A WRITTEN REQUEST TO CEASE COMMUNICATION WILL NOT PROHIBIT THE DEBT COLLECTOR OR COLLECTION AGENCY FROM TAKING ANY OTHER ACTION AUTHORIZED BY LAW TO COLLECT THE DEBT.

**IDAHO:** ConServe does not have a financial or managerial interest in any creditors and no creditor has a financial or managerial interest in ConServe.

**MAINE:**

Our hours of operation are 8:00 am – 9:00 pm (ET) Monday through Thursday; 8:00 am – 6:00 pm (ET) on Friday.

**MASSACHUSETTS:** Our office address is 200 CrossKeys Office Park, Fairport, NY and our hours are 8:00 am – 9:00 pm (ET) Monday through Thursday; 8:00 am – 6:00 pm (ET) on Friday.

**MASSACHUSETTS: NOTICE OF IMPORTANT RIGHTS**

You have the right to make a written or oral request that telephone calls regarding your debt not be made to you at your place of employment. Any such oral request will be valid for only ten days unless you provide written confirmation of the request postmarked or delivered within seven days of such request. You may terminate this request by writing to the debt collector.

**MINNESOTA: THIS COLLECTION AGENCY IS LICENSED BY THE MINNESOTA DEPARTMENT OF COMMERCE. OUR REGISTERED ASSUMED NAME IN THE STATE OF MINNESOTA IS CONSERVE-ARM.**

**NORTH CAROLINA:** North Carolina Permit Number: 100740

**PUERTO RICO:** Our collection agency is authorized to do business in Puerto Rico as Continental Service Group, Inc.

**TENNESSEE:** This Collection Agency is licensed by the Collection Service Board of the Department of Commerce and Insurance.

**WISCONSIN:** This collection agency is licensed by the Division of Banking in the Wisconsin Department of Financial Institutions, [www.wdfi.org](http://www.wdfi.org)